

2026



Manager's Handbook

Minor & Major Divisions

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This handbook is your playbook for the season, so you can spend less time guessing and more time coaching. It lays out clear expectations, key tools and practical guidance for running your team, supporting league events, and handling issues the right way.

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Welcome Letter from the President

Dear Managers,

Welcome to the 2026 season of Union City American Little League — and thank you! Stepping into the role of Manager is a big commitment, and it means far more than organizing lineups or showing up on game day. You've accepted the responsibility of shaping a season, building confidence, and creating memories that will stay with these players long after the final out.

You chose to step off the sidelines and raise your hand to lead. That matters, and it's something you should be proud of.

At UCALL, we are proud of our history and intentional about our future. Our league is grounded in the ideals written into our constitution: **sportsmanship, honesty, loyalty, courage, and respect for authority**. These values aren't just words on paper. They show up in how we coach, how we communicate, and how we carry ourselves in front of our players and families.

We believe that when we lead with those values, we don't have to choose between doing things the right way and being competitive. We can build strong teams, develop confident players, and continue moving UCALL forward with the goal of returning to the Little League World Series **not despite our values — but because of them**.

This handbook is here to support you with clear expectations, practical tools, and guidance for the season ahead. But more than anything, I hope you feel how appreciated you are. You're part of a group of leaders helping shape the future of youth baseball in Union City, and that's a responsibility — and a privilege — we don't take lightly.

Thank you again for stepping up. I'm excited to see what you and your team accomplish this season, and I'm grateful you said yes.

With gratitude and pride,



Chris Hyland
President
Union City American Little League



Our Core Values

Union City American Little League is built on more than baseball skills. These core values guide how we coach, how we compete, and how we represent UCALL in our community. Every Manager, coach, volunteer, and parent plays a role in bringing these values to life.

Sportsmanship



We play the game the right way. We compete hard, respect our opponents, and handle both wins and losses with class.

Encourage both teams

Avoid taunting

Maintain composure



Honesty

We act with integrity and fairness, even when it's uncomfortable. We teach players that character matters more than shortcuts.

Own mistakes quickly

Report pitch counts accurately

Disclose issues early



Loyalty

We are committed to our teams, our league, and our community. We support one another through challenges and successes.

Show up prepared

Support league volunteers

Represent UCALL proudly



Courage

We choose what's best for kids, even when it's uncomfortable. We stay committed to long-term development over short-term approval.

Prioritize development over winning

Rotate players intentionally

Bench misconduct, even stars



Respect for Authority

We model respect for umpires, coaches, league officials, and the game—always.

Support umpire decisions

Intervene with adults

Correct behavior immediately

Manager Expectations

Being a Manager is both a responsibility and a privilege. Managers are entrusted not only with teaching the game of baseball, but with shaping the experience, character, and development of young players.

How you lead—your tone, decisions, and actions—sets the culture for your team and directly impacts how players and families experience UCALL.

Expectations of a Manager

- Put **players first** in all decisions.
- Prioritize **development, confidence, and enjoyment** over wins and losses.
- Model UCALL's Core Values consistently.
- Create a **safe, inclusive, and respectful environment** for all players and families.
- Communicate clearly and respectfully with families and league leadership.
- Know and follow Little League rules, UCALL policies, and safety guidelines. Support league events, fundraisers, and volunteer efforts.



Managers represent UCALL at all times – on and off the field.

Manager Expectations

Accountability & Team Conduct

Head coaches are ultimately responsible for the conduct and behavior of:

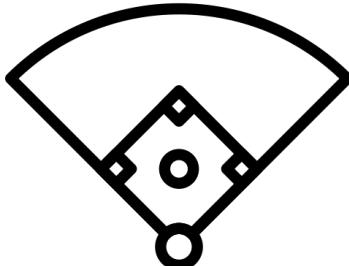
- Players
- Assistant coaches
- Team parents and spectators associated with the team

When needed, Managers should involve their Division VP early. **Managers are supported by the league and are not expected to handle difficult situations alone.**

Managers are expected to intervene promptly when issues arise and address concerns directly and respectfully. **Allowing inappropriate behavior to continue without action is not acceptable.**

Game Day Responsibility (High-Level)

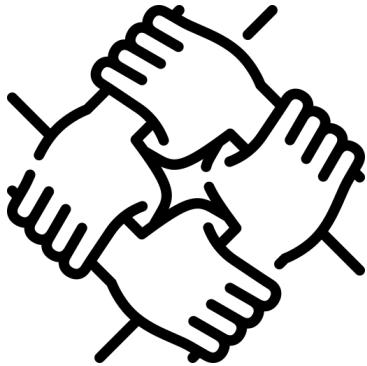
On game days, Managers are responsible for ensuring their team is prepared and organized, including:



- Player readiness and attendance
- Scorekeeping coverage
- Pitch count compliance
- Coordination of required field setup or takedown

Detailed field procedures, equipment responsibilities, and setup/takedown expectations are outlined in the [**Fields & Equipment section.**](#)

Manager Expectations



Delegation & Support

Managers are encouraged to build a support structure early in the season. This includes:

- Recruiting one or two Team Parents.
- Delegating roles such as scorekeeping, snacks, and event coordination.
- Asking for help early when challenges arise.

Strong delegation leads to smoother operations, better communication, and a more positive experience for players and families.

A Final Word on Leadership

Players may not remember every score or statistic – but they will remember:

- How they were treated.
- How adults behave under pressure.
- Whether they felt supported, respected, and valued.



Key Takeaway for Manager Expectations

Your leadership defines the culture of your team and contributes to the culture –and future – of UCALL.

2026 Season Overview

Board of Directors

President	Chris Hyland	chris@ucall.org 510-512-5606	League-wide concerns, unresolved issues, policy questions, or sensitive matters.
Vice President, Operations	Jason Yau	jason@ucall.org 510-427-1688	League operations, complex issues affecting teams/divisions, and conduct concerns needing league follow-up.
Treasurer	Kathy Comin	kathy@ucall.org 510-207-7098	Registration fees, refunds/credits, donations, and finance-related questions.
Secretary	Jaime Turner	jaime.t@ucall.org 510-881-6643	Official league correspondence, meeting-related questions, and record/minutes requests.
Information Officer	Chris Hyland	chris@ucall.org 510-512-5606	Website updates, registration/tech help, email and social communications, public-facing league info, and sponsorships.
Vice President, Tee Ball & Farm	Lance Green	lance@ucall.org 510-754-2138	T-Ball/Farm division questions, schedules/process questions, coaching and general division support.
Player Agent Tee Ball & Farm	Chantal Tolentino	chantal@ucall.org 510-432-8755	T-Ball/Farm placement questions and player-related issues for those divisions.
Vice President, Minor & Major	Sunny O'Donnell	sunny@ucall.org 510-710-8083	Minor/Major division questions, schedules/process questions, coaching and general division support.
Vice President, 50/70+ Player Agent, Minor +	Lawrence Lally	lo@ucall.org 510-963-8528	Minor/Major division questions, schedules/process questions, coaching and general division support. Minor/Major placement questions and player-related issues for those divisions.
Umpire in Chief	Jaime Delgadillo	jaime.d@ucall.org 510-881-6643	Umpire training/scheduling, rules interpretation support, and constructive umpiring feedback.
Field Maintenance Manager	Robert Reyes	rob@ucall.org 415-717-3385	Field conditions or hazards, and urgent field issues impacting play.
Equipment Manager	Brandon Yau	brandon@ucall.org 510-427-8002	Team equipment needs, replacements/exchanges, and gear issues that impact practices/games.
Safety Coordinator	Kent Cheung	kent@ucall.org 510-388-2852	Injuries/incident reporting, safety concerns, and safety/volunteer clearance-related questions.
Team Parent Coordinator	Deaundra Greene	deaundra@ucall.org 510-754-3178	Team parent support, volunteer coordination at the league level, and parent communication help.
Snack Bar Coordinator	Felicia Yau	felicia@ucall.org 408-482-1707	Snack bar volunteer shifts, fundraising, and snack bar questions.

2026 Season Overview

Key Dates

District 45 Umpire Mechanics Clinic	Saturday, Jan. 31 @ 8 - 11 am Treeview Little League Fields
Team Parent Meeting	Thursday, Feb. 12 @ 6 pm Bronco Billy's
Double Good Popcorn Fundraiser	Thursday, Feb. 26 - Monday, March 2
District 45 Rules Clinic	Saturday, Feb. 28 @ 8 - 1 pm Redwood Christian School, SLZ
GameChanger Training*	Saturday, Feb. 28 Saturday, March 7
Field Maintenance Days	Saturday, March 7 Sunday, March 8
Picture Day	Sunday, March 8
Opening Day	Saturday, March 14
Spring Break & Easter (no games)	Sunday, April 5 - Saturday, April 11
End of Regular Season*	On or around Saturday, May 30
Closing Ceremonies*	On or around Saturday, May 30
TOC Tournament Begins*	Mid- June
All-Star Tournaments Begin*	Early July

**Specific dates & times will be shared as they approach.*

Official League Communication Channels

- ucall.org : Official announcements, schedule, standings
- [Facebook](#) & [Instagram](#): Community updates, news and highlights
- [Dugout Diggins](#) : Monthly league-wide email newsletter

 **GameChanger App:** Schedules, RSVPs, scorekeeping

2026 Rule Updates

Little League rules are updated regularly. This section highlights rule changes and clarifications that apply to the current season and are most relevant to UCALL Managers.

This is not a replacement for the official rulebook. Managers are expected to understand and follow all Little League rules.

Download the Little League Rulebook App

The app includes:

- Official playing rules and regulations
- Rule interpretations and clarifications
- Searchable content for in-game questions

The Rulebook App is the authoritative source for rules during games.



2026 Rule Updates



Courtesy Runners (Pitcher & Catcher)

What changed / clarified: Courtesy runners (last batted out) may be used for the pitcher and catcher at any time *when using a continuous batting order.*



Pine Tar & Bat Grip Aids

What changed / clarified: Pine tar and other grip aids are permitted; any attachment that alters the bat handle/knob (e.g., choke-knobs) is not.

- Grip tape/pine tar is OK as long as the bat remains Little League compliant. if it changes the shape/length of the knob or handle, don't use it.



Pitcher Arm Sleeves

What changed / clarified: Sleeve restrictions apply to all sleeve materials (compression, cloth, neoprene, etc.).

- Pitchers may wear an arm sleeve only if it is solid color, not white, not gray, and not distracting (no patterns/camo/reflective features). Managers should check pitcher sleeves before the game.



Injured Player in Continuous Batting

What changed / clarified: If a player in the continuous batting order cannot continue due to injury/illness, the lineup spot may be skipped with no automatic out.

2026 Rule Updates



Forfeited Games

What changed / clarified: An umpire signature is not required for a forfeit to be official.

- If a game results in a forfeit, Managers must document the result in GameChanger and notify their Division VP via email within 24 hours. The notification should include the date, teams involved, and reason for the forfeit.



Dropped Third Strike & Double First Base

What changed / clarified: On an uncaught third strike, both the runner and the fielder may use either side of the double first base. This is intended to reduce collisions. Either base is legal in this specific situation.

League Events, Programs & Tools

This section outlines the key programs, tools, and initiatives UCALL Managers are expected to understand and support during the season.

Managers should review this section early in the season and reference it as needed throughout the year.



Double Good Popcorn Fundraiser

Feb. 26 - March 2

The Double Good Popcorn Fundraiser is one of UCALL's primary fundraising initiatives. The 4-day fundraiser builds urgency and is fully online where families sell popcorn through a personalized link—**no cash handling, no deliveries, and no inventory**.

How it works

1. Participating players download the **Double Good app** and join the UCALL fundraiser using event code: **CNS GNW**
2. A player's **Pop-Up Store** is created automatically. Just customize it and share the unique link.
3. Supporters order online and the popcorn ships directly to them – that's it!

1st Place Prizes

Top seller:
Nintendo Switch 2

Top team:
\$100 pizza party

Each player who sells \$50 in popcorn receives their \$50 fundraiser deposit back.
Deposit checks will be available for pickup at the snack bar.

Questions?

Felicia Yau | felicia@ucall.org | 408-482-1707

League Events, Programs & Tools

Opening Day + First Games

Saturday, March 14

Hall Ranch Park

Opening Day is our official season kickoff celebration and one of the most important community events of the year. It brings together players, families, volunteers, and the broader Union City community to celebrate the start of the season.



- **Arrival:** 8:30 AM (players in full uniform) at the playground
- **Parade start:** 9:00 AM
- **Parade route:** Follows the walkway around the grass and onto the Major Field



Team Raffle Baskets

How it works

1. Each team donates one themed raffle basket (~\$50 value); themes should be family-friendly (e.g., Movie Night, Sports Fan Pack).
2. Baskets are displayed on Opening Day and raffle tickets are sold.
3. Winners are drawn after the first game.

Managers are expected to:

- Ensure the team contributes one raffle basket and meets all deadlines.
- Delegate basket coordination early to a Team Parent or volunteer.

Questions?

14 Deaundra Green | Team Parent Coordinator | deaundra@ucall.org | 510-754-3178

League Events, Programs & Tools



GameChanger

GameChanger UCALL's primary team-level communication for schedules, RSVPs, and team messaging. This is also the official scorekeeping and pitch count tool for **Minors and Majors**.

Practice schedules and rosters are automatically synced from ucall.org.

Little League requires that each game have a designated official pitch count recorder. The pitch count recorder's record is the official pitch count for the game. Managers are responsible for compliance with pitch count limits and required rest—**delegating scorekeeping does not delegate accountability**.

How it works

1. UCALL will set up the Minors and Majors leagues in GameChanger.
2. Teams will be created and head coaches added so you can review and update your roster.
3. Only games schedule vs. UCA teams will initially be uploaded.

Managers are expected to:

- Use GameChanger for all team communication.
- Ensure there is a scorekeeper/pitch count recorder before first pitch.
- Confirm final pitch counts after the game with scorekeeper & opponent.

GameChanger clinic: Saturday, Feb. 28 or Saturday, March 7

Questions?

League Events, Programs & Tools

Fireworks Booth Fundraiser

The UCALL Fireworks Booth is the league's largest annual fundraiser, operated during the week leading up to July 4th.

Our booth is located at the **Lucky's parking lot** in the Union Landing shopping center.



How it works

1. In June, communications will be sent to families and coaches calling for volunteers to sign up for a 2 hour shift.
2. Booth shifts count toward the \$50 volunteer deposit refund.

Managers are expected to:

- Encourage families to sign up for volunteer shifts.

Key Takeaway for League Events, Programs, and Tools

These programs and tools are essential to UCALL's operation and success. Managers are not expected to run them alone — but they are expected to support them, communicate clearly, and lead by example.

Questions?

Felicia Yau | felicia@ucall.org | 408-482-1707

Family Engagement & Team Culture

Strong teams are built on strong relationships. Family engagement is not a one-time meeting. It's an ongoing effort that shapes player experience, team culture, and season success.

Managers set the tone for how families communicate, participate, and support players throughout the year.

Set the Tone: Team Kickoff Meeting

The Team Kickoff Meeting is your foundation. It establishes expectations, communication norms, and volunteer support.

This meeting should be held within the first week of practices.

- Welcome families and set culture.
- Explain how communication will work.
- Recruit Team Parent(s) and volunteers.
- Share key season dates and expectations.

Example:

Meeting Agenda

1 hour

- Welcome & intros
- Values & culture
- Season overview & expectations
- Communication protocols
- GameChanger & scorekeeping
- Volunteers & team Roles
- Opening Day & Raffle basket
- Picture day
- Q&A / Wrap

Family Engagement & Team Culture

Family Engagement Throughout the Season

1. Consistent, Predictable Communication

Families engage best when communication is **consistent, brief, and predictable**.

- Use Stack Team app for all team communication.
- Avoid multiple platforms for the same message.
- Post a weekly update when possible (even short).

Examples of good weekly updates:



- “Two practices this week, one game Saturday.”
- “Please RSVP by Thursday.”
- “Reminder: snack sign-up still open.”

Consistency builds trust more than volume.

2. Volunteer Engagement Is Ongoing

Volunteer engagement doesn't end after the kickoff meeting.

- Thank volunteers publicly – shout-outs matter.
- Remind families of upcoming volunteer opportunities (Field maintenance days, snack bar, fireworks).
- Rotate help where possible to avoid burnout.
- Reinforce how volunteering supports the league and players.



When families feel appreciated, they stay engaged.

Family Engagement & Team Culture

3. Managing Expectations During the Season

As the season progresses, challenges will arise:

- Playing time questions
- Position preferences
- Schedule conflicts
- Competitive pressure



Best practices:

- Address concerns early, privately and away from players. Don't ignore them.
- Anchor conversations in development and values.
- Avoid public discussions in TeamStack.
- Loop in Division VPs if patterns emerge.

Clear, calm leadership prevents small issues from becoming big ones.

4. Creating an Inclusive Team Environment

UCALL serves a diverse community. Managers should strive to:

- Use player-center language ("your player", "Team Parent").
- Be mindful of different work schedules and commitments.
- Share information clearly and early.
- Ensure every player feels supported and valued.



Inclusion is *not* extra work – it's how you work.

Family Engagement & Team Culture

5. Celebrating Effort and Growth

Engagement isn't just logistics—it's recognition.



- Reinforce that growth matters more than results.
- Celebrate effort, improvement, and teamwork.
- Share positive moments with families (photos, shout-outs, milestones).
- Do your best to have every player receive a game ball during the season.

Families stay invested when they see their child's progress recognized.

End-of-Season

As the season wraps up:



- Organize a way to bring families together to say thank you.
- Share details about Closing Ceremonies.
- Encourage continued involvement (Fireworks, next season).
- Leave families feeling proud of their UCALL experience.

How the season ends shapes how families remember their experience.



Key Takeaways for Family Engagement & Culture

- **Engagement is ongoing.** Start strong and keep it consistent.
- **Consistency + appreciation drive participation.** Predictable updates and regular thank-yous keep families involved.
- **Engaged families improve the experience.** Better player experience leads to higher retention.

Player Safety & Incident Response

Player safety is non-negotiable. This section defines the minimum safety standards UCALL expects at every practice and game, and what to do when an injury or unsafe condition occurs.

Managers are the first line of safety and are expected to act decisively.

Required Safety Standards (Every Practice & Game)

Managers must:



- **Have all of their player medical release forms.**
- **Have a first aid kit available and accessible.**
- Know how to reach a parent/guardian for every player.
- Stop or delay activity when conditions are unsafe (field, weather, air quality).
- Ensure players use protective equipment (helmets, catcher's gear, etc.).
- Report significant injuries promptly to the Safety Coordinator.

Injury Response (What to Do)



- Stop play if needed and secure the area.
- Assess calmly and do not rush the player back in.
- Notify the parent/guardian immediately.
- Seek medical help if warranted (call 911 for emergencies).
- Report the incident to the Safety Coordinator per league process.

Player Safety & Incident Response

Concussion Protocol (No Exceptions)

If a player sustains a head impact or shows possible concussion symptoms (headache, dizziness, confusion, nausea, balance issues, unusual behavior):

- Remove the player immediately
- Do not allow return that day
- Notify the parent/guardian



When in doubt, sit them out. A player with a suspected concussion may not return until medically cleared and approved by the league Safety Coordinator.

Weather & Environmental Safety

Managers must suspend or stop play when conditions are unsafe, including:

- Lightning/thunder
- Poor air quality
- Extreme heat
- Unsafe playing surface (holes, standing water, debris)



League guidance may be provided, but Managers are expected to act when conditions change rapidly.

Reporting & Documentation

Managers must promptly notify the UCALL Safety Coordinator of any significant injury, suspected concussion, or safety incident. The Safety Coordinator will manage required documentation, reporting, and follow-up in accordance with Little League requirements.

Questions?

Kent Cheung | Safety Coordinator | kent@ucall.org | 510-388-2852

Conduct & Accountability

UCALL is committed to a respectful, positive environment for players, families, volunteers, and officials. This section explains how misconduct is handled and what consequences apply when standards are not met.

Managers are expected to intervene promptly, protect players and officials, and escalate issues when needed.

Manager Accountability (Non-Negotiable)

The head coach is ultimately responsible for the conduct of:



- Players
- Assistant coaches
- Parents/spectators associated with the team

Managers must:

- Intervene with adults when needed
- Protect umpires and players from adult conduct
- Address misconduct consistently and promptly
- Notify league leadership when issues are serious or repeated



How Conduct Issues Are Addressed

Most issues should be corrected in the moment with calm, clear direction. Repeated or serious issues require escalation to the Division VP and/or to the Board.

Conduct & Accountability

Consequences for Player Misconduct

Examples include taunting, unsafe actions, repeated disrespect, throwing equipment, or refusal to follow direction. Possible consequences:

- Verbal warning
- Removal from inning/practice
- Bench for remainder of game
- Suspension (one or more games)
- League review for serious/repeated behavior



When consequences are needed, address it quickly and privately with the right people.

Consequences for Manager / Coach Misconduct

Examples include arguing with umpires, unsportsmanlike conduct, failure to intervene in adult misconduct, encouraging unsafe play, or violating league policy. Possible consequences include but not limited to:

- Verbal warning
- Ejection
- Suspension (games)
- Removal from coaching role
- Further league action as determined by the Board



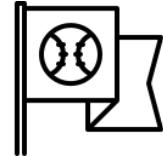
As coaches, we set the tone—especially when emotions run high. If a line gets crossed, own it fast, correct it, and involve league leadership when needed.

Conduct & Accountability

Consequences for Parent / Spectator Misconduct

Examples include yelling at umpires/players, aggressive behavior, harassment, or interfering with play. Possible consequences include but not limited to:

- Warning and removal from the field
- Suspension from attending games
- Expulsion from the league
- Further league action as determined by the Board



Protect the kids and protect the umpires. If an adult crosses the line, step in early, calmly, and firmly. Don't let it become a scene.

Reporting & Escalation

Managers should notify their Division VP or league leadership when:

- Misconduct is serious (threatening, aggressive, discriminatory, repeated)
- An ejection occurs
- A pattern is developing
- Manager intervention is not resolving the issue



If a conduct issue is serious or becoming a pattern, don't carry it alone. Bring in your Division VP early so it can be handled the right way.



Key Takeaway for Conduct & Accountability

We're here for the kids. When conduct gets in the way of that, address it quickly, keep it private, and move forward.

Questions?

Fields & Equipment

Well-maintained fields and properly managed equipment are essential to player safety, game flow, and respect for shared facilities.

Field Responsibilities at Hall Ranch Park

For games where both teams are UCALL teams, responsibilities are shared:

Before the Game: **Home team**

- Drag and water the infield
- Chalk batter's boxes and baselines
- Setting bases and mound
- Turning on the scoreboard (if applicable)



After the Game: **Visitors team**

- Rake home plate and base lines
- Drag the infield
- Return bases, tools, and golf cart
- Lock scorebooth and shed

Interleague vs. non-UCALL Teams

- Setup and cleanup is the responsibility of the UCALL team. We recommend asking parents or the opposing team.

Dugout & Area Cleanup (All Teams)

All teams are expected to remove trash and personal items from dugouts. Leave the dugout and surrounding area clean.

Questions?

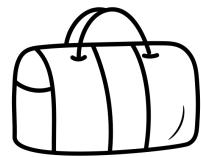
Rob Reyes | Field Manager | rob@ucall.org | 415-717-3385

Fields & Equipment

Team Equipment Bags

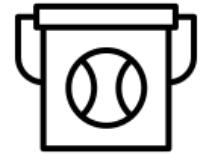
Managers are issued a team equipment bag at the start of the season. Managers are responsible for ensuring the bag is present, complete, and maintained throughout the season. Typical contents include:

- Game/practice baseballs and bucket
- Catcher's gear
- First aid kit



Equipment Care & Use

- Use equipment only for UCALL sanctioned activities.
- Monitor equipment condition during the season.
- Prevent misuse or unsafe use of equipment.
- Report safety concerns immediately.



Damaged or unsafe equipment should **never be used**.

End-of-Season Equipment Return

- All equipment must be returned complete.
- Equipment return dates and instructions will be shared by the league.
- Missing or unreturned equipment may impact future coaching eligibility or reimbursement to the league.



Key Takeaway for Fields & Equipment

Take care of the field, take care of the equipment.

Questions?

Umpiring

UCALL has a shortage of hired umpires. To keep games on time and avoid cancellations, teams must help cover umpiring assignments.

Division Coverage Requirements

- Majors cover Minor games
- Minors over Major games

Who is Expected to Umpire

- **Primary:** Manager or assistant coaches
- **Secondary:** Team Parent or other approved adult volunteers

Training Requirement

- **Each team must have at least one representative** attend the umpire clinic (Manager, coach, or approved adult volunteer).
- This team representative is expected to share what they've learned with Managers, coaches or volunteers who will be umpiring.

District 45 Umpire Mechanics Clinic

 Sat. Jan. 31

 8 - 11 am

 Treeview Little League

Scheduling & Replacements

- The umpiring schedule is released after the game schedule in early March.
- If you cannot cover an assigned game, you are responsible to find a replacement and notify the Umpire in Chief as soon as possible.



Questions?

Jaime Delgadillo | Umpire in Chief | jaimed@ucall.org | 408-482-1707

Manager Essentials



Manager Responsibilities (At a Glance)

- Leading with UCALL Core Values.
- Putting player safety and development first.
- Being accountable for players, assistant coaches, and adult conduct.
- Using TeamStack for team communication.
- Supporting league programs and events.
- Looping in league leadership early when issues arise.

You don't have to do everything yourself,
but you are responsible for making sure it gets done.



Game Day

Before the Game

- Assign scorekeeper (Minors +)
- Confirm pitch availability
- Home team sets up field

After the Game

- Confirm pitch counts
- Ensure dugout/area cleanup
- Visitors breaks down field



Tools

- ucall.org / Dugout Diggins: Official league info
- GameChanger: Team communication, schedules, RSVPs, scorekeeping, pitch counts



Safety & Conduct Reminder

- When in doubt: sit them out.
- Managers intervene when adult behavior crosses the line.
- If a conduct issue is serious or becoming a pattern, don't carry it alone.
- Start with the Division VP or Safety Coordinator.